

# Privacy Policy

Effective Date: March 14, 2026

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## Who We Are

Gummy Dietary Supplements LLC, operating under the brand "Dr Gummy" ("we," "us"), operates <https://dr-gummy.com>. This policy explains how we collect, use, and protect your personal data.

## What We Collect

- Account & order data: name, email, phone, shipping/billing address
- Payment data: processed securely via Stripe; we never store card numbers. Cash on Delivery orders store no payment data.
- Health & dietary preferences you voluntarily provide for product recommendations
- Automated data: IP address, browser/device type, pages visited, cookies (see Cookie Policy)

## How We Use It

- Process orders, subscriptions, and bundles
- Send order confirmations, shipping updates, and subscription renewal notices
- Improve our products, website, and customer experience
- Comply with UAE and applicable international laws
- Send marketing (only with your consent; unsubscribe anytime)

## Who We Share With

We never sell your data. We share only with:

- Stripe (payment processing) and shipping carriers (order fulfillment)
- Google Analytics (anonymized site usage data)
- Legal authorities when required by law

## Data Retention

We keep your data as long as your account is active or as needed for legal/tax obligations. Request deletion anytime at [contact@dr-gummy.com](mailto:contact@dr-gummy.com).

## Your Rights

You may request access, correction, deletion, or portability of your data. Email [contact@dr-gummy.com](mailto:contact@dr-gummy.com) and we will respond within 30 days.

## Security

We use SSL encryption, PCI-DSS compliant payment processing via Stripe, and restricted internal access. No system is 100% secure, but we apply industry-standard protections.

## Children

Our Site is not directed to anyone under 18. We do not knowingly collect data from minors.

## Changes

Updates will be posted here with a revised date. Continued use means acceptance.

## Contact

[contact@dr-gummy.com](mailto:contact@dr-gummy.com)

# Terms & Conditions

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## 1. Agreement

By using <https://dr-gummy.com>, you agree to these Terms. If you disagree, stop using the Site. You must be 18+ to purchase.

## 2. Products

Dr Gummy sells gummy dietary supplements. Product images, descriptions, and nutritional information are provided in good faith but may contain minor inaccuracies. We are not liable for typographical errors and reserve the right to correct them.

**Dietary supplements are not intended to diagnose, treat, cure, or prevent any disease. These statements have not been evaluated by the FDA or any regulatory authority.**

## 3. Pricing & Payment

Prices are in the currency displayed at checkout and exclude shipping, taxes, and duties unless stated. We accept payments via Stripe (credit/debit cards) and Cash on Delivery (where available). We reserve the right to change prices and correct errors without notice.

## 4. Subscriptions

Subscription orders auto-renew at the interval chosen at checkout. You authorize recurring charges to your payment method. Cancel anytime via your account dashboard or by emailing [contact@dr-gummy.com](mailto:contact@dr-gummy.com). Cancellation takes effect at the end of the current billing cycle.

## 5. Bundles

Bundle pricing applies only when all items in the bundle are purchased together. Individual items within a bundle are not sold separately at the bundle discount.

## 6. Shipping

See our Shipping Policy. Risk of loss passes to you upon handoff to the carrier.

## 7. Returns

See our return policy.

## 8. Intellectual Property

All content, the "Dr Gummy" trademark, logos, product formulations, and website design are owned by Gummy Dietary Supplements LLC. No reproduction without written consent.

## 9. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, GUMMY DIETARY SUPPLEMENTS LLC SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. OUR TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE 12 MONTHS PRECEDING THE CLAIM.

## 10. Governing Law

These Terms are governed by the laws of the Emirate of Abu Dhabi, United Arab Emirates. Disputes shall be resolved in the courts of Abu Dhabi, UAE.

## **11. Contact**

[contact@dr-gummy.com](mailto:contact@dr-gummy.com)

# Return Policy

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## Eligibility

- Applies to all one-time purchases, bundles, and the first shipment of subscriptions.
- You must request the refund within 30 calendar days of delivery.
- Applies even if the product have not been opened.

## Non-Eligible Items

- Gift cards
- Items marked as final sale
- Subscription renewals beyond the first shipment (cancel before renewal to avoid charges)

## How to Claim

Email [contact@dr-gummy.com](mailto:contact@dr-gummy.com) with your order number. We will provide return instructions if applicable. Once approved, your refund will be processed to the original payment method within 7–10 business days. Cash on Delivery orders will be refunded via bank transfer.

## Return Shipping

Return shipping is the customer's responsibility unless the product arrived damaged or defective. If damaged, contact us within 48 hours of delivery with photos.

## Subscription Cancellations

Cancel anytime via your account or by emailing us. Cancellation stops future charges at the end of the current billing cycle. The 60-day guarantee applies to the first shipment only.

# Shipping Policy

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## Processing Time

Orders are processed within 1–3 business days (Sunday–Thursday). You will receive a tracking email once shipped.

## Shipping Rates & Delivery Estimates

Destination	Estimated Delivery	Cost
USA	2–4 business days	Free on orders over 50\$
International	7–10 business days	Calculated at checkout

Delivery times are estimates, not guarantees.

## Customs & Duties

International orders may incur customs duties, taxes, or import fees imposed by your country. These are the recipient's responsibility and are not included in our prices.

## Lost or Damaged Shipments

If your order hasn't arrived within the estimated window, contact [contact@dr-gummy.com](mailto:contact@dr-gummy.com). Confirmed lost packages will be reshipped or refunded at no cost.

# Acceptable Use Policy

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## Permitted Use

You may use <https://dr-gummy.com> to browse products, place orders, manage subscriptions, and engage with content as intended.

## Prohibited Activities

You must not:

- Use the Site for any unlawful purpose
- Attempt to hack, scrape, or disrupt the Site or its servers
- Impersonate any person or entity
- Upload malicious code or harmful content
- Use automated tools (bots, scrapers) without written consent
- Resell products without authorization
- Post false reviews or defamatory content

## User Content

If you submit reviews or comments, you grant Gummy Dietary Supplements LLC a non-exclusive, royalty-free license to display that content. We may remove content that violates this policy.

## Enforcement

Violations may result in account suspension, order cancellation, or legal action.

## Contact

[contact@dr-gummy.com](mailto:contact@dr-gummy.com)